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February 28, 2007

Docket No.: SBL0004US



MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

Re: Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface For Multi-Channel Communication
Serial No.: 09/823,531
Examiner: Li B. Zhen
Docket No.: SBL0004US
Filed: March 31, 2001
Group Art Unit: 2126

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Non-Final Office Action (29 pages).

- ☒ No additional fee is required.
☐ The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>		<u>Rate</u>		Additional <u>Fee</u>
Total Claims	95	Minus	96	=	0	x	\$ 50.00	\$	0.00
Independent Claims	13	Minus	13	=	0	x	\$200.00	\$	0.00
<input type="checkbox"/> Fee for Request for Extension of Time								\$	0.00
<u>Total additional fee for this Amendment:</u>								\$	<u>0.00</u>
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.									
<input type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of								\$	<u>0.00</u>
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.									
Total:								\$	<u>0.00</u>

I hereby certify that this correspondence is being deposited with the United States Postal Service as First-Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner For Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on February 28, 2007.

Attorney for Applicants

Date of Signature

Respectfully submitted,

Samuel G. Campbell, III
Attorney for Applicants
Reg. No. 42,381



2194
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface For Multi-Channel Communication
Application No.: 09/823,531 Filed: March 31, 2001
Examiner: Li B. Zhen Group Art Unit: 2194
Docket No.: SBL0004US

Austin, Texas
February 28, 2007

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated November 30, 2006 ("Instant Office Action"), having a shortened statutory period expiring on February 28, 2007. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 23 of this paper.